



Rate Bobbi's Response

Now you are ready to rate Bobbi's response as unacceptable, average or outstanding. The first step is to write a list of positives (+) and a detailed list of negatives (-) in relation to the three competencies. Use the examples (the anchors) in the rating guide. Here are some questions you might want to consider and rate as + or -:

- Description of an example that was responsive to the question asked by the panel_____
- Used colleagues help to plan_____
- Had a plan of action _____
- Awareness of own feelings_____
- Awareness of other's feelings _____
- Engaged other person_____
- Plan of action _____
- Learned from the event_____

Overall rating for this question:

_____ Unacceptable

_____ Average

_____ Outstanding